

Kajal Snehi

MSc Business Analytics, Loughborough University | 3+ YOE | Senior Analyst | Power BI | SQL | Excel | Python | AWS |
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PROFESSIONAL SUMMARY

Senior Analyst with 3.5 years of experience in analytical problem solving, stakeholder engagement, cross-functional collaboration and innovation across Financial, Technology, Operations, Data Governance and Compliance areas of business. Skilled in BI tools and data analysis, delivering actionable insights to drive data-driven decision making.

RELEVANT SKILLS

- **Functional Competencies:** Performance Reporting | Data Analysis | Business Intelligence | Management Information (MI) | Regulatory Reporting | Market Benchmarking | Data Interpretation | Data-Driven Decision Making | Stakeholder Engagement | Strategic Insight Delivery | Report Automation | Deadline-Driven Reporting | Operational Support
- **Technical Tools:** SQL | Tableau | Power BI | Python | Excel | PowerPoint | Microsoft Word | Data Visualisation | Data Integration | Workflow Automation | Database Querying | A/B Testing

WORK EXPERIENCE

Business Consultant, Blackmont Consulting

2025-2025

- Developed 8 **Power BI** dashboards, boosting compliance monitoring by **60%** and reducing reporting delays.
- Automated real-time analysis linking **Snowflake** to **Excel** using **SQL**, and improved ad-hoc reporting by **25%**.
- Automated **Excel-based KPI trackers**, cutting manual tracking by **30%** and improving backlog management.

Senior Analyst, Crownstack

2021-2023

- Extracted customer data from **Database** using **SQL** to analyse customer insights for reporting.
- Led L2 support operations, resolving **95%** of customer-reported issues within SLA, resulting in a **40%** drop in bugs.
- Translated business requirements into **JIRA** user stories, increasing sprint efficiency and business processes.
- Designed scalable KPI dashboard using **Excel and PowerBI**, reducing reporting error by **40%**
- Delivered **100%** defect-free releases by conducting **User Acceptance Testing** that aligned with business needs.

Analyst, JellyFish Technology

2020-2021

- Supported **Agile delivery using JIRA**(backlog grooming, sprint boards) to improve sprint efficiency by **23%**.
- Developed milestone, tracker, risk and dependency tracker in excel, reducing missed deadlines by **25%**.
- Established structured communication flows through stakeholder workshops and weekly reporting, accelerating decision making speed by **30%**.

ACADEMIC RESEARCH & INTERNSHIP

Scheduling overnight charges for a fleet of electric vehicles, Loughborough University

2024-2024

- Streamlined the charging schedules for an electric vehicle (EV) fleet by mastering **Mixed-Integer Linear Programming (MILP)** and heuristic algorithms, achieving **25%** reduction in operational cost and **30%** increase in fleet efficiency.
- Leveraged **python and xpress workbench** to engineer cost-efficient solution, adeptly balancing station and public charging options over a multi-day horizon, which cut energy expenditures by an additional **15%**.

PROJECTS

Airline Performance Analytics - "Star Alliance Network Expansion", Loughborough University

2024-2024

- Conducted large-scale airline network analysis using **Gephi & Python** to identify Emirates as the optimal alliance member, improving network fit accuracy by **25%**.
- Analyzed 300+ global hubs and flight connectivity data using Gephi metrics & SQL to uncover strategic expansion routes, boosting model insight depth by **30%**.

COURSES AND CERTIFICATION

- SQL for Business Analysts, Coursera, Jan 2024
- McKinsey Forward Program, McKinsey, May 2025

KEY AWARDS & RECOGNITIONS

- Awarded **Driving success award** for delivering measurable customer success outcomes aligned with enterprise business goals in crownstack.
- Awarded **Rockstar Rookie award within 6 months of joining** for exceptional communication skills, analytical insights, and implementation of Agile best practices to improve delivery outcomes in crownstack.
- Awarded for **Loughborough University Excellence Scholarship**, receiving a £2,500 tuition fee waiver, 2023.

EDUCATION

Loughborough University MSc Business Analytics Highlight: Awarded the Excellence Scholarship.	2023 - 2024
IIMT College of Engineering, B. Tech Applied Computer Science (Distinction) Highlight: Cracked 8 job offers during campus placement	2016-2020